



"Proudly Serving Military Families"

NATIONAL FORWARDING CO., INC.

2800 ROOSEVELT ROAD – BROADVIEW, ILLINOIS 60155

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DATE: May 20, 2016
TO: Agents and Haulers of National Forwarding Co., Inc. and Affiliates
FROM: Cheryl Garamoni, Vice President, Agency Services
SUBJECT: Reporting Shipment Weights

All military shipments must be weighed at origin and legible copies of the weight tickets must be sent to the origin agent so they can be forwarded to the origin base within 7 days of pickup.

NFC is now required to enter the weights into DPS within 3 government business days after pickup or prior to the shipment arrival, whichever is earlier, to allow the customer or PPSO the opportunity to request a reweigh.

When a reweigh request has been made by the customer or the PPSO prior to the arrival of the shipment to destination, the hauler must conduct the reweigh before the commencement of unloading of the shipment for direct delivery or delivery into storage. The reweigh weights must then be called into our office immediately and followed up with legible copies of the reweigh being sent to reweigh@nationalforwarding.com.

If a reweigh has been requested after the shipment has been placed into storage, the SIT agent must comply with the reweigh request as above.

If NFC gives proper notification, a reweigh must be performed. In the event the reweigh is not performed, the offending party will forfeit all revenue on the shipment if NFC does not receive payment from the government as a result.

Failure to comply with these timelines puts NFC at risk of receiving a LOW or LOS which can affect the volume of shipments available to our agents.

CJG/ab