



"Proudly Serving Military Families"

NATIONAL FORWARDING CO., INC.

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DATE: May 1, 2014
TO: Agents and Haulers of National Forwarding Co., and Affiliates
FROM: Linda Griffin, Manager, Administrative Services
SUBJECT: Phone, Internet, Power Outages

We are looking forward to a busy summer season and good communication is the key to getting shipments serviced timely to keep our scores up. Recently, weather events around the country have prompted several of our agents to lose phones, internet, or even power. This memo serves as a reminder to please call or e-mail us and let us know of the situation so we can better service our customers and explain situations to them. You contact me at 800-323-9125 or linda.griffin@nationalvanlines.com.

If you are a National Van Lines prime agent, we still need you to notify us directly since we do maintain separate operations and personnel and we prefer to be advised as soon as possible.

Thank you for your help and have a good summer.