



"Proudly Serving Military Families"

NATIONAL FORWARDING CO., INC.

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Preapprovals Bulletin

December 5, 2019

To: Agents & Haulers of National Forwarding Co., Inc. & Affiliates
From: Deanna Munizza, Manager, Preapprovals, Authorizations & Special Projects
Subject: Fitness Equipment

There has been a steady increase in challenges to properly service fitness equipment. Many of these items are of high value and if not properly handled, can result in significant and costly damages. The most common items in question are treadmills, elliptical machines, home gyms and Peloton exercise bikes.

While we understand some of these items can be shipped whole, especially treadmills that fold, a 3rd party service company should always be requested. This way we can ensure appropriate handling. Many of these items have mechanical and electrical components, while others are just too bulky and take up much needed space on a tractor trailer. Also, without origin 3rd party approval it is very hard to seek 3rd party services at destination. The most common occurrence we see is fitness equipment shipped whole, arriving to destination and being too large to fit through a customer's door frame and/or does not fit in the correct room without disassembly. This causes unnecessary work and stress on all parties, especially if there is nowhere to place the item while our office works on arranging destination 3rd party service. During peak season it is especially difficult to get a technician out there on the same day, and items end up being left outdoors or brought to the local Destination Agent for storage.

All fitness equipment needs to be noted on the NFC Pre-move Survey Certification form, and should include the make/model of each piece of fitness equipment. If a make/model cannot be located, photos of the item should be taken and sent in with our pre-move survey form.

If an agent sees that these items have not been properly handled, please contact our office immediately at the number below, or email preapprovals@nationalforwarding.com.

If you have any questions or concerns, please feel free to contact me directly:
deanna.munizza@nationalforwarding.com