



"Proudly Serving Military Families"

NATIONAL FORWARDING CO., INC.

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DATE: June 4, 2018
TO: Agents and Haulers of National Forwarding Co., Inc. and Affiliates
FROM: Agency Services
SUBJECT: SIT Shortages - Communication is Key

We are receiving sporadic reports of shortages in SIT availability. Make sure you contact the SIT agent listed on our BL, 2-3 days prior to sending the driver there for SIT. For Monday deliveries, contact should be made no later than Thursday of the prior week. Destination agents need as much advance notice as possible in order to accept deliveries into storage without delaying drivers.

Don't always assume SIT is needed. The hauler can contact the customer with a current ETA and check on their availability to accept delivery. Haulers should keep NFC posted of current ETAs and direct deliveries that may have occurred.

If an agent cannot accept SIT, contact NFC Operations at 800-722-9144, ASAP so we can assist with finding another agent in the area.

Thank you very much for all your hard work and cooperation this peak season. Please let us know if you have any questions or concerns.

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