



"Proudly Serving Military Families"

NATIONAL FORWARDING CO., INC.

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DATE: March 20, 2018
TO: Agents and Haulers of National Forwarding Co., Inc. and Affiliates
FROM: Kevin Spealman, Vice President, Claims & Customer Service
SUBJECT: Parts Boxes

In prior communication via our [newsletter](#) and a [memo](#) we featured the importance of making sure that all parts and hardware are delivered, and in an organized fashion so that reassembly is made on each and every shipment. One of the most common customer complaints has to do with failure to reassemble or to unpack goods at destination. One of the most expensive claim situations is the case where a parts box is completely lost in shipment. Because parts boxes are not required by the government, we also do not require their use – as long as the hardware is then attached to the articles themselves in a way that they are not lost in transit. If parts boxes are used however, we recommend using a box that will really stand out – and ALWAYS make the parts box the first item on the furniture portion of the inventory.

We generally do not push particular products, but we were recently made aware of a parts box that is very eye catching. We thought we would pass the information on to everyone, and you will therefore find attached a brochure with ordering information included.

Should you have any questions regarding our policy, please contact me. Questions regarding the actual parts box should go to U-Pack-It.

KRS/ab
Enclosure



Parts Boxes for Sale

\$.90 each, sold 300 boxes to a Skid
\$270.00 a Skid, plus tax

To order call 847-680-0848

U•Pack•It