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# **NATIONAL FORWARDING CO., INC.**

2800 ROOSEVELT ROAD – BROADVIEW, ILLINOIS 60155

Telephones: (708) 345-0550 1-800-323-9125

Fax: (708) 345-9112

TO: Agents & Haulers of National Forwarding Co., Inc. & Affiliates

**Agency Bulletin  
October 16, 2019**

FROM: Steve Caruso, Manager, Agency Services

SUBJECT: NFC Department and Task Emails

Just as a reminder, we have multiple email addresses set up for quick turnaround of tasks. Below are the general department emails as well as the specific task email addresses. Please send documents, inquiries, etc., to the appropriate email address to ensure timely response and to reduce the risk of the email being accidentally overlooked. Ensure that all your employees, and any new employees are provided with this information.

These email addresses are also listed on the back of the NFC Julian Calendar. Our 2020 Julian Calendars are currently at print, and will be mailed out in December. However, they are currently available to download on our [website](#).

Thank you for your cooperation, and please let us know if you have any questions.

**Administration, General Office & I.T.**

[admin@nationalforwarding.com](mailto:admin@nationalforwarding.com)

Ph: 800-323-9125

Fax: 708-345-3245

**Operations**

[nfcoptions@nationalforwarding.com](mailto:nfcoptions@nationalforwarding.com)

Ph: 800-722-9144

Fax: 708-345-0554

**Move Management**

[movemanagers@nationalforwarding.com](mailto:movemanagers@nationalforwarding.com)

Ph: 888-993-6683

Fax: 708-356-5220

**Agency Services**

[agencysservices@nationalforwarding.com](mailto:agencysservices@nationalforwarding.com)

Ph: 800-323-9125

Fax: 708-345-9112

**Claims**

[ncs@ncsclaims.com](mailto:ncs@ncsclaims.com)

Ph: 800-325-6889

Fax: 708-345-5218

**International**

[international@nationalvanlines.com](mailto:international@nationalvanlines.com)

Ph: 800-323-1963

Fax: 708-450-1273

**Specific Task Email**

|                               |  |
|-------------------------------|--|
| OA Invoice/Paperwork          | <a href="mailto:origin-docs@nationalforwarding.com">origin-docs@nationalforwarding.com</a>       |
| Hauling Invoice/Paperwork     | <a href="mailto:hauling-docs@nationalforwarding.com">hauling-docs@nationalforwarding.com</a>     |
| SIT Invoice/Paperwork         | <a href="mailto:storage-docs@nationalforwarding.com">storage-docs@nationalforwarding.com</a>     |
| Pre-move Surveys              | <a href="mailto:premovesurveys@nationalforwarding.com">premovesurveys@nationalforwarding.com</a> |
| Preapprovals                  | <a href="mailto:preapprovals@nationalforwarding.com">preapprovals@nationalforwarding.com</a>     |
| Pickup Weights                | <a href="mailto:originweights@nationalforwarding.com">originweights@nationalforwarding.com</a>   |
| Clearing & Delivery Info      | <a href="mailto:clearing@nationalforwarding.com">clearing@nationalforwarding.com</a>             |
| Notice of Delivery Out of SIT | <a href="mailto:movemanagers@nationalforwarding.com">movemanagers@nationalforwarding.com</a>     |
| Reweigh Weights               | <a href="mailto:reweigh@nationalforwarding.com">reweigh@nationalforwarding.com</a>               |
| Fast Pay Paperwork            | <a href="mailto:fastpay@nationalforwarding.com">fastpay@nationalforwarding.com</a>               |
| International Quotes          | <a href="mailto:quote@worldrelocations.com">quote@worldrelocations.com</a>                       |