

National Forwarding Co., Inc.

MOVING *forward*

December 2016

Proudly Serving Military Families

Issue 6, Vol 12

Merry Christmas

In lieu of Christmas Cards this year, we are making a donation to the Fisher House Foundation. They are best known as being a network of comfort homes where military and veterans' families can stay at no cost while a loved one is receiving treatment. These homes are located at major military and VA medical centers nationwide.

From

The Employees of
National Forwarding Co., Inc.
National Van Lines, International Division
National Claims Services, Inc.



National Forwarding Co., Inc.

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AMSA Scores Victory with Base Access Provision in Defense Bill

As reported on November 30, by AMSA.

AMSA has scored a major legislative success regarding access to military installations for transportation workers. Today, Congress finalized the language in the National Defense Authorization Act (NDAA) of 2017, which allows the U.S. Department of Defense (DoD) to continue operations and must be renewed every year. The final language was negotiated by members of the U.S. House of Representatives and the U.S. Senate in a conference committee and is referred to as a conference report.

Included in this bipartisan report is language that AMSA has fought hard for—a provision that instructs the Secretary of Defense to ensure, to the maximum extent possible, that the Transportation Workers Identification Credential (TWIC) be accepted as a valid credential for unescorted access to DoD installations by transportation workers. This provision would ease the burden on our drivers and packers/loaders, and make access to military installations more consistent.

DoD facility access has been a chronic issue with AMSA members' ability to expediently serve their military customers. While DoD facility commanders should be allowed to exercise discretion, AMSA believes more DoD facilities should recognize the TWIC as an acceptable identification to gain facility access. Through extensive advocacy on Capitol Hill, AMSA was able to secure the inclusion of this language in the final report — a significant victory for our industry.

This report is expected to pass easily with support from both parties and then be quickly sent to the president's desk for his signature. AMSA will continue our efforts to ensure the language is implemented by the Secretary of Defense just as Congress intended.

2017 Julian Calendars

NFC has mailed out the 2017 Julian Calendars.
If you need an additional supply contact:
agencyervices@nationalforwarding.com.



Proper Inventory Completion

Please review with your packing crews and drivers the importance of correctly writing up the inventory for our Military customers. Here are a few reminders:

- Please prepare a LEGIBLE inventory
- Do not use general descriptions:
For example “décor” is too general. List the room and what kind of décor: holiday, artificial flowers, pictures, candles, etc.
- Dressers or chests – annotate ‘empty’ or contents
- Do not use ‘ditto’ marks or vertical drawn lines
- Make, model and serial number of all electronics should be noted
- Pro-gear should be annotated as explained in the [Tender of Service](#) page IV-B-5

Thank you for your continued support, should you have any questions please contact Agency Services at agencyservices@nationalforwarding.com.



Fed Announces Prime Rate Increase to 3.75%

On December 14th, 2016, the Fed announced the Prime Rate would sustain its second increase in the last decade. The last increase to the Prime Rate was recorded in December of 2015. At this time, US Bank has not issued notification of a change to the Powertrack Fee however we do anticipate another increase in the near future.



2017 Dispatch Convention

St. Augustine, FL
April 20-23

Hosted by National Forwarding Co., Inc. the 42nd Annual Dispatcher's Convention will be held in St. Augustine, FL from April 20 – April 23, 2017.

We have secured two hotels with group rates for our convention. In addition, daily events have been added. The details of the convention can be found on our website www.nationalforwarding.com.

We look forward to seeing you there!

WHAT OUR CUSTOMERS ARE SAYING

POSITIVE CUSTOMER SATISFACTION SURVEY COMMENTS

The packing crew was exception and so was the moving crew. They were extremely efficient and were the best moving crew (packing and loading) we have ever dealt with. The packers were professional and experts at their jobs. They packed our six bedroom house in one day and everything made to origin unbroken and nothing was missing. The moving company (truck driver and crew) did a great job managing the loading. It is essential that the truck is loaded correctly or things will get damaged (from previous experiences). However, this did not happen! Thank you to the crew that moved us from Bowie, MD to Brown Deer, WI.

Origin: Stewart Moving & Storage of Baltimore, Baltimore, MD

Hauler: Shur-Way Moving & Cartage, Libertyville, IL

Excellent move, very nice movers, very pleased.

Origin: Moving Services, Inc., Tucson, AZ

Hauler: Carlyle Van Lines, Warrensburg, MO

Both the origin and destination transportation services providers were absolute professionals and took great care of our household goods. They worked very hard and made sure to do everything they could to handle our property with care. We did not have any lost or missing property. The packers at origin and movers at both origin and destination were very professional, helpful, efficient, and overall a pleasure to work with.

We couldn't be more happy with the process from start to finish. It was all much appreciated!

Origin & hauler: Quality Services Moving, Lorton, VA

Destination: Action Mobility, Bossier City, LA

On both ends the crews were outstanding, this is the first military move we had and we are thankful for how smooth the transaction went.

Origin & hauler: Ciceros' Moving & Storage, LLC, Macon, GA

Destination: Action Mobility, Bossier City, LA

They did a great job and wonderful, and professional.

Origin: AMC Relocations, Inc., Hyattsville, MD

Hauler: Barstow Transfer & Stge., Barstow, CA under National Van Lines authority

Destination: Allstate Moving Systems, Poway, CA



NFC Christmas Photos



NVL International from back left: Jill Finnigan, Jackie Thomas, Susan Staszewski, Tina Empson, Stephanie Benitez, Front: Kristin Louapre



Agency Services from left: Angela Beusse, Cheryl Garamoni, Cindy Iorfida

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Ugly Sweater Contest Winner: Marelyn Cossyleon



Move Management from left: Tia Scott, Deborah Marciniac, Christine Shuffit



Operations from left: Marelyn Cossyleon, Natasha Yalovay, Cesar Hermosillo, Gentillo Curescu, Tony Ruiz, Kevin Anda



COMPANY NEWS

Happy Anniversary

December 1	Trish Arpin	Move Manager	2 years
December 2	Kati Howard	Claims Assistant	2 years
December 3	Tavia Westbrook	Move Manager	1 year
December 11	Heather Curran	Claims Assistant	4 years
December 14	Laura Rapciak	Hauler Accounts	22 years

Twitter

Follow us on Twitter @NFC_Inc. We provide tweets on the happenings at NFC, the DOD Personal Property Program, SDDC updates and more!

