



"Proudly Serving Military Families"

NATIONAL FORWARDING CO., INC.

2800 ROOSEVELT ROAD – BROADVIEW, ILLINOIS 60155

Telephones: (708) 345-0550 1-800-323-9125

Fax: (708) 345-9112

DATE: February 2, 2018

TO: Agents and Haulers of National Forwarding Co., Inc. and Affiliates

FROM: Kevin Spealman, Vice President, Claims & Customer Service

SUBJECT: Help is All You Need!

Okay, maybe not ALL, but it's really important. This is just a reminder that if you are hauling a shipment that is delivering direct, it is National Forwarding Co., Inc.'s policy that you should call our agent first to line up help for delivery. If you have your own help, or have trusted help you like in the area, even better. Please line up help well in advance, too – especially in peak season.

Agents should also have a pool of quality, trusted help that have been background checked. There are many qualified companies online that can check backgrounds and our sister company National Van Lines, recommends a firm called [Peoplefacts](http://www.peoplefacts.com). They can be found online at <http://www.peoplefacts.com>.

Should you have any questions or concerns, please feel free to contact me.

KRS/ab