



"Proudly Serving Military Families"

NATIONAL FORWARDING CO., INC.

2800 ROOSEVELT ROAD – BROADVIEW, ILLINOIS 60155

Telephones: (708) 345-0550 1-800-323-9125

Fax: (708) 345-9112

DATE: January 23, 2019
TO: Agents & Haulers of National Forwarding Co., Inc. & Affiliates
FROM: Michael Wilson, President
SUBJECT: Code 2 CONOPS Rollout Update

In October of 2018, USTRANSCOM released the [Concept of Operations for Household Goods Code 2 Rollout](#). The CONOPS mandated that by December 1, 2018, any Domestic shipment that did not have a delivery address on the GBL, would be booked as a Code 2 shipment. Our original memo can be found [here](#) for review.

This CONOPS was met with resistance and, as a result, USTRANSCOM suspended the program to review comments made by the Industry. On January 16, 2019, USTRANSCOM issued [Personal Property Advisory #19-002](#) stating that, effective immediately, PPSOs should increase the bookings of Code 2 shipments based on criteria found in the 16 Jan 19 CONOPS Code 2 Initiative. The criteria includes, but is not limited to:

1. Shipments **without** a direct delivery address at the time of booking, and where the customer has communicated the expectation that they will not have a suitable address to accept a direct delivery and shipment will be placed into SIT.

OR: Shipments with a direct delivery address, however, the member's planned leave or a TDY in transit prevents acceptance of a direct delivery of the shipment at destination.

2. Shipments estimated at **3,000 pounds or less in Non-Peak (1 Oct – 14 May) and 7,500 pounds or less in Peak Season (15 May – 30 Sep)**.

3. Shipments moving **greater than 800 miles**.

4. Shipments that do **not** contain extra-large items that will not fit in a standard Type-II container.

5. Exclusion Criteria:

a. Situations where the customer's requirements will result in potential excess costs (e.g. overweight, alternate locations, etc.).

b. Shipments that the customer **intends to have a direct delivery** and will provide an address after booking, but before pack-out. PPPO shall ask this of the SM, as some SMs may not have their address at time of booking, but will have it before shipment pickup.

USTRANSCOM's goal is to achieve a 12% usage rate on Code 2 shipments for peak season. This is double the 6% usage of years past. Then following Peak Season 2019, they will evaluate and change criteria as needed.

As an agent, you can expect an increase in Code 2 shipments for peak season and should make sure you have enough containers on hand to move the shipments. If you are in need of additional materials contact NFC Operations at nfcoperations@nationalforwarding.com.

Should you have any questions or concerns please feel free to reach out to me.

MDW/sc