

## Contacts

When mold is suspected you must notify the PPSO that has jurisdiction of where the property is. If you can't get support contact USTRANSCOM.

Transportation Office Locator:  
<https://move.mil/resources/locator-maps>

AGFM	781-225-3770
BGAC	703-806-4900
BGNC	877-619-8596
BKAS	910-396-4911
CNNQ	904-546-6130
HAFC	800-599-7709
JEAT	800-521-9959
KKFA	719-554-9293
LKNQ	855-444-6683

DTR Chapter 410 Paragraph E

### **Military Claims Office (MCO)**

MCO determines liability

<b>Army</b>	502-626-3000
<b>Air Force</b>	877-754-1212
<b>Navy &amp; USMC</b>	757-440-6315
<b>Coast Guard</b>	757-628-4212

<https://www.sddc.army.mil/pp/Pages/houseGoods.aspx>

## Mold

### **The key to mold control is moisture control**

Molds have the potential to cause health problems

Molds produce allergens (substances that can cause allergic reactions), irritants, and in some cases, potentially toxic substances (mycotoxins)

It is important to dry water-damaged areas and items within 24-48 hours to prevent mold growth.

It is impossible to get rid of all mold and mold spores indoors

Ask contractors to follow the recommendations in EPA's *Mold Remediation in Schools and Commercial Buildings*, the guidelines of the American Conference of Governmental Industrial Hygienists (ACGIH), or other guidelines from professional or government organizations.

Sampling for mold should be conducted by professionals who have specific experience in designing mold sampling protocols, sampling methods, and interpreting results

<https://www.epa.gov/mold>



## **MOLD MITIGATION**

The Department of Defense and industry partners work together to ensure the safe transportation of our customers property.

The goal is to remediate any signs of mold on personal property shipments prior to turnover.



<https://www.epa.gov/mold>

## Customer responsibilities

Prior to your move ensure your property has been inspected to identify any visual signs of mold

Contact your local transportation office for assistance if mold is discovered at time of packing/loading

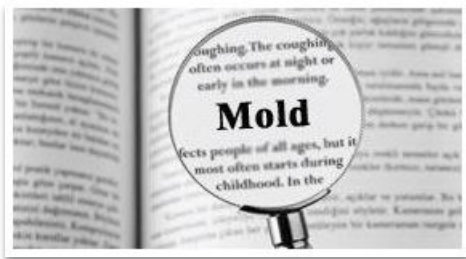
If mold is identified it is your responsibility to have a remediation firm inspect your property

If confirmed you must have the items cleaned, then provide your move coordinator and your local transportation office a copy of the remediation work conducted

If your home has mold you must ensure you provide a safe workspace for the crew

If mold is not properly taken care of we cannot arrange a move for you

**Mold can cause health risks to you, your family, movers, and can spread to other shipments that come in contact with shipment with mold.**



## QC Inspectors

Support both the customer and the TSP when observing suspected mold shipments

Once contacted determine if a physical inspection is feasible, if not contact PPSO

If found at customer's residence or TSPs possession, inform them they must secure a remediation firm to confirm/clean mold

Ensure property is segregated to prevent spreading

Ensure property is correctly inspected by remediation firm



## TSP Responsibilities

It is your responsibility to protect the shipment in your possession

If mold is discovered contact the responsible PPSO

**DO NOT** clean the items yourself and segregate molded items

Contact a remediation firm to inspect the property, show them the shipment with mold, have them determine based on items location, and storage methods, what and how it should be tested

Contact customer to inform them of the mold

Once remediation is complete and is ready for onward movement, provide the PPSO a copy of the remediation work conducted

Once completed coordinate onward movement with PPSO/TSP

If mold is discovered during delivery to residence, stop...contact the TSP and local transportation office, bring the property back

Mold should not be delivered into the customers residence, nor left in the garage until remediation is figured out

Mold remediation can be costly if not done correctly