



*"Proudly Serving Military Families"*

# **NATIONAL FORWARDING CO., INC.**

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DATE: April 15, 2010  
TO: Military Agents of National Forwarding Co. and Affiliates  
FROM: Eileen Sherman, Vice President, Operations  
SUBJECT: **Notification of Delivery out of SIT on DP3 Shipments**

The DP3 Business Rules require the TSP to coordinate delivery out of SIT with the property owner, the destination agent and the destination base and to make appropriate entries in the DPS system. It is very important for us to comply with this requirement.

We appreciate the cooperation of our destination agents in delivering out of SIT to meet our customers' needs. That is very important in terms of our Customer Satisfaction Scores. However, we also need our destination agents to make sure that we are notified in advance if the property owner contacts the agent directly.

Thank you for your assistance.

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