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To: Agents of National Van Lines, National Forwarding, Subsidiaries and Affiliates

From: Tim Helenthal, VP, Agency Services

Subject: **DP3 Update**

We have learned the results of yesterday's General Officers' Steering Committee (GOSC) meeting thanks to Scott Michael at the American Moving & Storage Association and Charles White at the International Association of Movers. This update is essentially a compilation of information we have received from them.

1. DP3 will be made available for all PPSOs. However, each PPSO and each Service branch will decide how much volume they want to start putting into the DPS system and how quickly they want to increase that volume.
2. The Services were meeting today to discuss their rollout plans. We hope that this information will be made available through SDDC in the next week.
3. Some Service branches will be more aggressive in bringing on new PPSOs and trying to increase the volume at their already participating PPSOs. It is expected that the Navy and Air Force will be the most aggressive in ramping up their volume right away in order to see if DPS is able to handle their volume. USCG is expected to have all shipments moving in DP3 shortly. The Marines are expected to continue to be active. Army appears to be the most reluctant to jump in.
4. TOPS will be maintained until at least September 30, 2009. This seems to say to me that the Services want to make sure they have a way to continue booking shipments in the current program, especially during the peak season.
5. Any customer that has a Personal Procured (DITY) Move can't go into DPS until there is a fix on their entitlements. Current regulations make them use the lowest cost on file as their baseline, but since DP3 isn't based on lowest cost there is confusion on how the military member will be reimbursed.

Overall, we believe that the Services will keep the number of shipments in DP3 to a reasonably low amount until they are more comfortable that the DPS system works fully and can handle the stress. However, over the next few months we expect overall volume will steadily increase in the program and eventually all shipments are expected to be moved in DPS sometime in the fall of 2009.