



"Proudly Serving Military Families"

# **NATIONAL FORWARDING CO., INC.**

2800 ROOSEVELT ROAD – BROADVIEW, ILLINOIS 60155

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Fax: (708) 345-9112

DATE: March 17, 2010  
TO: Military Agents of National Forwarding Co. and Affiliates  
FROM: Eileen Sherman, Vice President, Operations  
SUBJECT: **DP3 Shipments – Delivery from SIT**

Please be advised that we must coordinate delivery out of SIT between our agents and our military customers. We then must enter the delivery information in the DPS system which completes the shipment and allows us to bill for accessorial services.

**If a military shipper with a DP3 shipment calls you to schedule delivery out of SIT, it is extremely important for you to immediately contact our office as follows:**

Phone: 888-993-6683  
Email: [movemanagers@nationalvanlines.com](mailto:movemanagers@nationalvanlines.com)  
Fax: 708-345-0554

We appreciate the cooperation that all of our agents have shown in meeting our customers' needs for a prompt delivery out of SIT. It is a very important factor affecting our Customer Satisfaction Scores.

If you have any questions, please contact me.

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